

#### Global Supply Chain and Global Leaf Safety Acceleration Project

Aleksey Ryabinok Safety Acceleration Lead, JTI September 29th, 2017

## Wesafe

Safety | Because it Matters

#### **Presentation Content**

Safety Acceleration project

- ✓ Strategy: three-pillar approach
- ✓ Internal communication: from informing to engaging
- ✓ Evolving towards a safety culture: support tools



#### Wesafe concept

New safety program, launched in April 2017

Step change: safety program targets employee ownership, as well as a mindset and behavior change.



The name of the program combines the words "**We**" – because our employees and business are the center of our attention – and "**Safe**" – because ensuring safety is the basis of everything we do at JTI.





#### Safety Acceleration Project

Three-pillar approach

#### Base enhancement



We improved our existent base.
Incorporated an online EHS navigation tool with a search engine to find all SAFETY related topics and provide direct contacts to Safety Experts worldwide.

#### Advertisement



Safety is managed through a long-term advertising campaign that aims to change employee behaviors to ensure safety remains top-of-mind during day-to-day activities.

#### Consequences



We focus on the consequences for performance and non performance



# Internal communications

#### Internal communication

From informing to engaging

### At the heart of the Wesafe Program is the **3V Standard**

Develop effective and impactful communication, while considering culture, lifestyle and insights



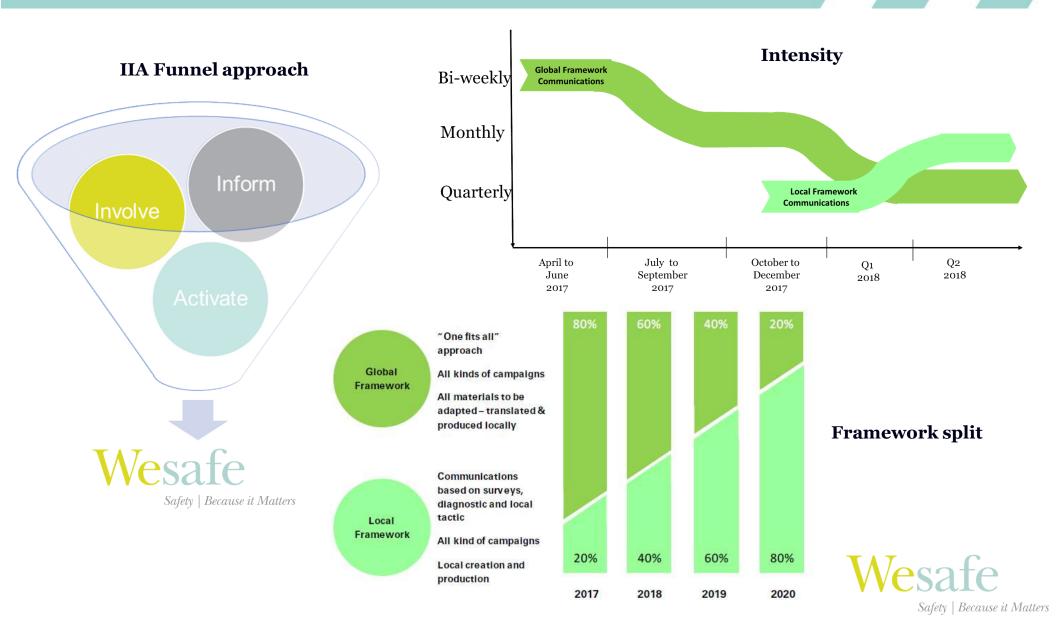
Take trends in global advertising as a benchmark to run our safety acceleration program

Ensure communication remains fresh and dynamic through a long-term yet flexible plan



#### Internal communication

From informing to engaging



#### Communication activities to date

#### **Communication Wave 1**





- ✓ Wesafe Newsletter Manifest
- ✓ Wesafe Introduction posters and animation

#### **Communication Wave 2**





- √ Top management first video & Newsletter
- ✓ Wesafe key initiatives posters
- ✓ Wesafe Explorer Video

#### **Communication Wave 3**





- √ Top Management second video & Newsletter
- ✓ Golden Safety Rules posters & animation

#### **Communication Wave 4**





- ✓ Golden Safety Rules Newsletter
- √ "Your safety is your choice" posters



#### "Your safety is your choice"













#### Supportive communication materials

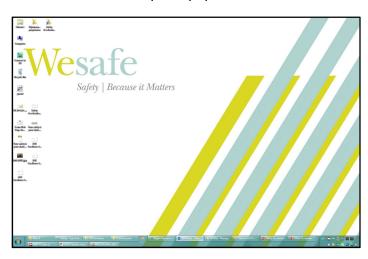
#### Wesafe Slogan book



Safety Alert notification



Desktop wallpaper



Visitors Safety Rules card and booklet



Mobile phones wallpaper

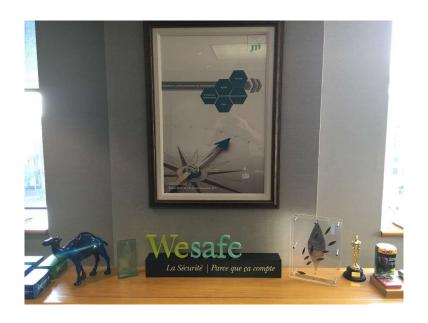


Wesafe Ambient





#### Global roll-out: examples from across all JTI locations













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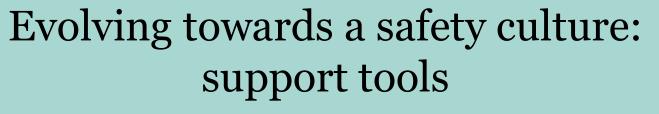














#### Golden Safety Rules



The Golden Safety Rules were developed based on experience gained in the company over many years and all over the world.

By carefully investigating all incidents, we identified potentially dangerous situations.

These rules are our response to help reduce risks in the future.





Safety Navigator
One-stop tool for all safety related information





The Safety Navigator is one-stop tool for all safety information.

The user-friendly intranet portal is easily accessible to anyone connected to the internal network.

The site is updated regularly with the latest safety solutions and information.











#### **Quarterly** review of input from EHS Lead and preparation of the Special meeting with Management Team





#### Newsletters via email and information boards



#### Posters of the Safety Ambassadors



#### **Safety Ambassadors Board**





The Wesafe iOS application was developed as an easy tool to actively **involve Top Management** from each location in the Safety Ambassadors program.

The application is designed to capture employees' safety accomplishments during <u>regular shop floor tours</u>.

The application includes a clear link with the **Golden Safety Rules** to ensure an enhanced management focus on these rules.









√ 30+ production facilities

✓ 25+ countries

√ 4 continents

✓ 12000+ Employees





# Enterprising Open Challenging